



WARRANTY REGISTRATION

See over for details

1. Mr./M./Sr. 2. Mrs./Mme/Sra. 3. Ms 4. Miss/Mlle/Srta.

First Name/Prenom/Nombre/Nome

Initial

Last Name/Nom de famille/Apellido/Sobrenome

Street/Rue/Calle/Rua

Apt. No./App/No. de Apto./Apto.

City/Ville/Ciudad/Cidade

State/Province/Estado

ZIP Code/Code postal/Codigo postal/CEP

E-mail Address/Adresse electronique/Direccion electronica/E-mail

2. Your date of birth: / /
Month Day Year

3. Marital status: Married 2 Single

4. Home phone: () -

5. Date of purchase: Date d'achat/
Fecha de compra/Data da compra: / /
Month Day Year

Product number required for proper product registration

IMPORTANT: PLEASE RETURN ONE REGISTRATION
CARD FOR EACH PRODUCT PURCHASED

6. Serial #

7. Type of product purchased: if multiple, please check all that apply)

1. SB1 5. SB3T
2. SB2 6. SB4
3. SB2T
4. SB3

8. Type of store where purchased:

1. Online
2. Home Center (Home Depot, Lowe's etc)
3. Medical Supply
4. Catalog
5. Drug Store/Pharmacy

9. What was the price of the product: (not including tax)

\$.00 1. Do not know the price paid

10. Which of the following best describes this purchase?

1. Purchased for my own use
2. Purchased for a family member
3. Purchased for someone I am a caregiver for

11. Which of the following best describes the usage this product will have?

1. Permanently used in my bath/shower
2. Used for a temporary need (sports injury, pregnancy, rehab etc)

12. What factors influenced your purchase decision the most?

1. Brand Name 6. Store Display
2. Friend/Relative 7. Medical Recommendation
3. Price 8. Product Features
4. Style/Appearance 9. Warranty
5. Store Associate Recommendation 10. Easier to Use Product

13. Describe your shopping experience for bath safety products:

1. Not Difficult
2. More Difficult than expected
3. Very Difficult

14. Was the packaging valuable in helping with your decision?

1. Yes it was helpful
2. Yes but it needs more details about the products
3. I looked at it but it didn't help

15. Was the available literature valuable in helping with your purchase decision?

1. Yes it was helpful
2. Yes but it needs more details about the products
3. I looked at it but it didn't help
4. No literature was available

16. Not including yourself, what is the GENDER and AGE (in years) of children and other adults in your household?

- | Male | | | Female | | | Age | | |
|-----------------------------|-----------------------------|---------------------------|-----------------------------|-----------------------------|---------------------------|-----------------------------|-----------------------------|---------------------------|
| 1. <input type="checkbox"/> | 2. <input type="checkbox"/> | <input type="text"/> yrs. | 1. <input type="checkbox"/> | 2. <input type="checkbox"/> | <input type="text"/> yrs. | 1. <input type="checkbox"/> | 2. <input type="checkbox"/> | <input type="text"/> yrs. |

17. Occupation: (check all that apply)

- | You | Spouse |
|--------------------------|-----------------------------|
| <input type="checkbox"/> | 1. <input type="checkbox"/> |
| <input type="checkbox"/> | 2. <input type="checkbox"/> |
| <input type="checkbox"/> | 3. <input type="checkbox"/> |
| <input type="checkbox"/> | 4. <input type="checkbox"/> |
| <input type="checkbox"/> | 5. <input type="checkbox"/> |
| <input type="checkbox"/> | 6. <input type="checkbox"/> |

18. Are you or your spouse:

- | You | Spouse |
|--------------------------|-----------------------------|
| <input type="checkbox"/> | 1. <input type="checkbox"/> |
| <input type="checkbox"/> | 2. <input type="checkbox"/> |
| <input type="checkbox"/> | 3. <input type="checkbox"/> |
| <input type="checkbox"/> | 4. <input type="checkbox"/> |
| <input type="checkbox"/> | 5. <input type="checkbox"/> |
| <input type="checkbox"/> | 6. <input type="checkbox"/> |
| <input type="checkbox"/> | 7. <input type="checkbox"/> |

19. Which group describes your annual family income?

- | | |
|---|--|
| 1. <input type="checkbox"/> Under \$15,000 | 8. <input type="checkbox"/> \$75,000-\$99,999 |
| 2. <input type="checkbox"/> \$15,000-\$19,999 | 9. <input type="checkbox"/> \$100,000-\$124,999 |
| 3. <input type="checkbox"/> \$20,000-\$29,999 | 10. <input type="checkbox"/> \$125,000-\$149,999 |
| 4. <input type="checkbox"/> \$30,000-\$39,999 | 11. <input type="checkbox"/> \$150,000-\$174,999 |
| 5. <input type="checkbox"/> \$40,000-\$49,999 | 12. <input type="checkbox"/> \$175,000-\$199,999 |
| 6. <input type="checkbox"/> \$50,000-\$59,999 | 13. <input type="checkbox"/> \$200,000-\$249,999 |
| 7. <input type="checkbox"/> \$60,000-\$74,999 | 14. <input type="checkbox"/> \$250,000 & over |

20. Level of Education (check highest level completed)

1. Completed High School 3. Completed Graduate School
2. Completed College

21. For your primary residence, do you: 1. Own? 2. Rent?

22. Please check all that apply to your household?

- | | |
|---|--|
| 1. <input type="checkbox"/> Shop by Catalog/Mail | 8. <input type="checkbox"/> Have a Dog |
| 2. <input type="checkbox"/> Shop via the Internet | 9. <input type="checkbox"/> Have a Cat |
| 3. <input type="checkbox"/> Own a wireless / Cellular phone | 10. <input type="checkbox"/> Speak Spanish |
| 4. <input type="checkbox"/> Donate to Charitable Causes | 11. <input type="checkbox"/> Own an Apple Computer |
| 5. <input type="checkbox"/> Own a Compact Disc Player | 12. <input type="checkbox"/> Own a CD-ROM Drive |
| 6. <input type="checkbox"/> Member of a frequent flyer program | |
| 7. <input type="checkbox"/> Subscribe to an Online/Internet Service | |

23. To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a regular basis.

- | | |
|---|---|
| 1. <input type="checkbox"/> Home Workshop/Do-it-Yourself | 15. <input type="checkbox"/> Purchase DVD's |
| 2. <input type="checkbox"/> Hunting/Shooting | 16. <input type="checkbox"/> Watch sport on TV |
| 3. <input type="checkbox"/> Wildlife/Environmental Issues | 17. <input type="checkbox"/> Bible/Devotional Reading |
| 4. <input type="checkbox"/> Avid Book Reading | 18. <input type="checkbox"/> Health/Natural Foods |
| 5. <input type="checkbox"/> Grandchildren | 19. <input type="checkbox"/> Contests/Sweepstakes |
| 6. <input type="checkbox"/> Cruise Ship Vacations | 20. <input type="checkbox"/> Travel in USA |
| 7. <input type="checkbox"/> Stamp/Coin Collecting | 21. <input type="checkbox"/> Wines |
| 8. <input type="checkbox"/> Foreign Travel | 22. <input type="checkbox"/> Camping/Hiking |
| 9. <input type="checkbox"/> Gourmet Cooking/Fine Foods | 23. <input type="checkbox"/> Casino Gambling |
| 10. <input type="checkbox"/> Cultural/Arts Events | 24. <input type="checkbox"/> Golf |
| 11. <input type="checkbox"/> Stocks/Bond Investments | 25. <input type="checkbox"/> Snow Skiing |
| 12. <input type="checkbox"/> Physical Fitness/Exercise | 26. <input type="checkbox"/> Flower Gardening |
| 13. <input type="checkbox"/> Fishing | 27. <input type="checkbox"/> Vegetable Gardening |
| 14. <input type="checkbox"/> Collectibles | 28. <input type="checkbox"/> Home Decor/Fashion |

Limited Warranty

Showerbuddy warrants our ShowerBuddy Transfer Systems and all ShowerBuddy products for two years from the date of purchase by the consumer. The warranty will only become active once the consumer submits the warranty registration card to the manufacturer with a copy of the receipt. This warranty covers any defects in materials and workmanship on all Showerbuddy products except those listed in the Warranty Exclusion below:

Warranty Exclusions

- Damage from normal wear and tear
- Damage caused by failure to adhere to the User's Manual
- Damage from improper installation or repair
- The brake line that operates the handbrake / tilt mechanism on the tilting chair units
- Improper use of the hand ratchet that is used in adjusting the neck support.
- Seat cushions

In addition, Showerbuddy offers a lifetime Warranty on the frame of all their chairs. The lifetime Warranty has the following exclusions.

Lifetime Warranty Exclusions

- All exclusions listed in the Two Year Warranty
- All components that are not welded to the frame itself

Limitations

- The warranty is VOID if the original serial number tag is removed or altered
- The warranty is VOID if the unit sustains fire damage
- The warranty is VOID if the unit sustains damage from unnatural causes
- The warranty is VOID if the unit is used to hold more than the weight limit of 300 pounds (136kg)
- The warranty is VOID if the unit has been subjected to neglect, improper maintenance, storage or operation as defined in the User's Manual
- The warranty is VOID if the unit is modified without Showerbuddy's written consent
- This warranty applies only to the original purchaser from the date of the purchase provided a registration card has been submitted to the manufacturer within 60 days of purchase

Your Responsibilities

- If your unit requires warranty service, please contact the dealer from which you purchased the ShowerBuddy unit.
- If you do not receive satisfactory dealer service, contact Showerbuddy at the address below
- Do not return the unit to Showerbuddy without first obtaining a **Return Authorization Number** from Customer Service
- A defective unit must be shipped to Showerbuddy within 14 days of issuance of a Return Authorization Number by Customer Service

Our Responsibilities

- Showerbuddy's sole responsibility is to repair or replace, at our discretion, the covered components of the unit. This is the exclusive remedy for consequential or incidental damages.

Upon pre-approval, Showerbuddy may provide exchange services for Warranty returns. Under this program, a refurbished ShowerBuddy unit may be shipped to the dealer after the return of the defective unit. The exchange unit may contain used parts that meet Showerbuddy quality standards. This program is provided at the sole discretion of Showerbuddy. The original warranty term will not be extended due to such a unit exchange and a return unit will become the property of Showerbuddy.

For all USA & Canada Warranties

Register online at www.myshowerbuddy.com/register or you can fax or email it to us.

Showerbuddy
12420 Montague St., Unit #D
Pacoima, CA 91331
U.S.A

Email: info@myshowerbuddy.com

Phone: (877) 7MY-BUDDY (769-2833)

Fax: (888) 312-3645

Warranties for all Other Countries

Register online at www.myshowerbuddy.com/nz/register or you can fax or email it to us.

Showerbuddy Global Limited
110 Rimu Road
Paraparaumu 5032
New Zealand

Email: info@showerbuddy.co.nz

Phone: (+64) 4 904-4183

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